

RootsTech --General Questions

What is RootsTech?

RootsTech welcomes millions of people worldwide to celebrate family at the world's largest family history conference and year-long learning platform. With thousands of classes, inspiring speakers, meaningful activities and joyful connections, RootsTech brings the human family together like no other event.

Will RootsTech 2022 be held in person or online?

RootsTech 2022 will be entirely virtual. Due to the world-wide success of RootsTech 2021 we anticipate that a virtual experience will always be a key part of our conference.

When is RootsTech 2022?

RootsTech will be held March 3rd - 5th, 2022.

How do I access RootsTech?

You can join the conference from our website: www.rootstech.org

What is the Schedule for RootsTech?

We will begin streaming at 8:00 AM in Salt Lake City, (11:00 AM in Rio, 6:00 PM in London; 12:00 PM in Tokyo and 2:00 am [Thursday] in Sydney) and continue for the next 72 hours. You can join in at any time and watch what is playing on the main stage, watch one of our over 900 class sessions, visit the virtual expo hall, and connect with other attendees, your Relatives at RootsTech, or one of our helpers. Classes begin at any time that you are ready to start them it is all about your schedule and individual needs.

Are streaming sessions available for download?

Sorry, no, but they will stay up on our site until just before RootsTech 2023 so you can come back and watch again and again.

Will sessions of the conference be streamed online?

All of our keynotes and other main stage content will be streamed on our website www.rootstech.org. Class sessions and the virtual expo hall will also be there in an on-demand library.

How is FamilySearch affiliated with RootsTech?

FamilySearch International is the hosting organization of RootsTech.

How long will information be available on the website after the conference?

We will keep most of the classes and keynotes from RootsTech up for approximately three years. Some features like chat and Relatives at RootsTech will not be available after the conference.

Where can I get research help?

Please visit the Online Genealogy Consultations by FamilySearch booth in the virtual Expo Hall, where our best helpers will be online to assist you or open the help icon at in the top navigation and select Ask Us Anything.

Will each day be different, or will it be the same (on the main stage)?

Each day we will share a different set of keynote speakers, discovery content (cultural heritage, food, music and dance) and content from our sponsors. Immediately after their debut, you will be able to watch those videos on demand.

What is Family Discovery Day?

Family Discovery Day is a treasured part of each RootsTech, designed specifically for members of The Church of Jesus Christ of Latter-day Saints but open for anyone to enjoy. In 2022, we are looking forward to hearing from Elder Ulisses Soares and his wife Sister Rosana Fernandes Soares.

Class Session Questions

How do I create a schedule?

Creating a personalized schedule is easy. Click the plus button at the bottom of each preview tile for a class session or on the session page to add that class to your playlist. In the top navigation you will see a play button icon where you can access everything you have added to your list. We hope to have all of the new content available for you to see and start adding to your play list shortly before RootsTech starts.

How can I access syllabus materials from the conference?

On each class session page, underneath the video player and the class description, you will see a link to the speaker bio and download links for any handouts that speakers have created for the class.

What class sessions are available for the deaf?

There are class sessions that have been directly recorded in American Sign Language. You can find them using the Language tile in the sessions section. Additionally, each class can be captioned by clicking the CC icon at the bottom of the player to turn on automated captioning for any session.

Will the classes still be available after RootsTech is over?

Yes, most classes will remain available until just before RootsTech 2023

Where can I go to ask a question about a class session I have been watching?

Each class session has a chatroom attached. This is a place to ask questions you have. The speaker and our moderators will be checking in to help answer as well as other attendees. This will be an opportunity to make connections with other attendees with similar interests too.

How can I translate a class I want to watch into another language?

Any of the English language sessions can be automatically translated into another language through the settings on the video player. And sessions in any other language can be translated into English. To turn on the automatic translation, click the CC box at the bottom of the player, and then click the settings gear. Select Subtitles and select the language of your choice to begin the translated captions at the bottom of the video.

Virtual Expo Hall Questions

Will you have an Expo Hall at RootsTech?

Yes, we are so glad to bring the heartbeat of RootsTech to the virtual conference. You will see a tab at the top of our web page that says Virtual Expo Hall. In that section you will find our popular demo theater, with short videos about the exciting products from many of our exhibitors and virtual booths from some of the best of the family history industry, including our sponsors and many more.

Will the Expo Hall still be available after RootsTech is over?

Yes, you will not have the ability to chat with them, after the conference ends, but you can still watch videos, download their handouts and visit their webpages.

Making Connections

I am struggling to find things on your website. Can someone help me?

Yes, we have hundreds of helpers around to help you during the conference. If you click on the Chat in the top menu or open the chat box on any page, you can contact us, and we will help you find an answer. We are delighted to help with anything you need.

Will the Ask Us Anything feature still be there after RootsTech is over?

After the conference ends on Saturday night this feature will not be available on the site, but we will leave your conversations held during the conference in place for about 7 days to allow you to copy down any information you might need for future use.

Can I connect with the speaker of a class session I watched?

You can connect with speakers using their social media links, or by posting a question in the chatroom related to your class. Most speakers will be checking in on the chatrooms to help answer your questions.

Relatives at RootsTech

What is Relatives at RootsTech?

Relatives at RootsTech is an online experience that shows if (and how) you are related to other RootsTech attendees.

How can I sign up to see if I have relatives at the conference?

Please visit www.familysearch.org/connect. This allows you to join Relatives at RootsTech and to agree to the new conference policies. To participate:

1. Register for the RootsTech conference.
2. Check the box to join Relatives at RootsTech.
3. Make sure your family tree is in the FamilySearch Family Tree. [Learn more here.](#)
4. Return to the Relatives at RootsTech page (www.familysearch.org/connect) or the FamilySearch Family Tree mobile app to see any relatives and how you are related. You can even send a message.

How secure is my data?

When you register for RootsTech, we ask for your name and home country. You can optionally provide a state (where applicable) and a profile photo. This information is visible to other RootsTech attendees in order to improve communication and, with your permission, to show family relationships. Your information will be protected and won't be sold to a third party. Please refer to our [Terms of Use](#) and [Privacy Policy](#) for additional details.

What if it says I am not related to any other RootsTech attendees?

We use your family information from FamilySearch Family Tree to identify family relationships. There are a few reasons why you may not be getting many results.

1. Need to join Relatives at RootsTech: If you haven't yet joined Relatives at RootsTech, we won't be able to show you your relatives.
2. No tree: If you haven't added your family into the Tree yet, we won't be able to find any relatives.
3. Need more information: It's possible that you need to add more generations. See if you can take one of your family lines (the ancestors of one of your parents) back a few more generations. .
4. Not enough trees from area: There may not be enough family trees submitted yet from your particular part of the world.

What do these other numbers on the page mean?

In addition to showing you how many relatives we have found for you, we show 2 other personalized facts based on the information you provide to us:

1. How many "cousins" have signed up for the conference. This represents the number of registrants that share your same surname. Obviously, not all will be literal cousins, though you share the same name.
2. The number of people from your area that have registered for the conference.